

# PRODUCT RECALL

<b>Date:</b>	6/30/2024
<b>Manufacturer:</b>	Atomi Smart
<b>Article Numbers/Product:</b>	Article 240691 – ATOMI SMART HEATER MODEL AT1323
<b>Dates Sold:</b>	10/1/2019 to 4/30/2024

Atomi toll-free at 888-770-7140 from 7:30 a.m. to 5 p.m. CT Monday through Friday, or online at [www.atomiheaterrecall.com](http://www.atomiheaterrecall.com) or [www.atomismart.com](http://www.atomismart.com) and click on "Recalls" at the bottom of the page for more information.



**Post Until: 1/30/2025**



Recall Website: [www.atomiheaterrecall.com](http://www.atomiheaterrecall.com)

Recall Hotline: 888-770-7140

### Important Recall Notice

#### Atomi Recalls Smart Heaters

Dated: July 11, 2024

Dear Atomi Customer:

In cooperation with the U.S. Consumer Product Safety Commission, Atomi is recalling its smart heaters. Atomi is the importer of the heaters. We have learned that you have purchased units of one or more of the heater models. We write to bring this important safety issue to your attention. **Consumers should immediately stop using the recalled heater, and visit [www.atomiheaterrecall.com](http://www.atomiheaterrecall.com) for instructions on how to receive a refund.** The following heaters are affected:

Product Models	Dates of Production/Sales	Price
Tower Heater Models AT1323	October 2019 to November 2020	\$119.99
Tower Heater Models AT1481, AT1520	September 2020 to January 2024	\$119.99
Tower Heater Model AT1632	October 2021 to March 2024	\$124.99
TableTop Heater Models AT1482, AT1521	September 2020 to April 2024	\$79.99
Wall Heater Model AT1635	November 2021 to April 2024	\$149.99

This recall involves smart electric heaters with the brand name Atomi Smart, which were manufactured during the period of October 2019 to April 2024. The heaters have been sold at Amazon, Costco, Home Depot, Lowes.com, Sam's Club, Walmart, Best Buy, BJ's Wholesale Club, and other retailers. The heaters come in tower, tabletop, or wall heater versions, and are black, silver, or white in color. The tower heater models are approximately 26-28 inches tall. The tabletop heater is approximately 18 inches tall. The wall heater is approximately 17 inches tall and 23 inches wide. The model number can be found on a product identification sticker on the bottom of the unit.

After a thorough investigation, we determined that the heaters can turn on without user input, posing fire and burn hazards. Because the health and safety of Atomi users is our highest priority, we are recalling the heaters. We have received one report of a heater turning on without user input. No injuries have been reported.

Although we are not aware of any injuries from this issue affecting the 99,400 units sold, we strongly encourage all customers with the above-referenced model numbers to register for the recall and receive a refund at [www.atomiheaterrecall.com](http://www.atomiheaterrecall.com). Customers may call Atomi toll-free Monday through Friday from 7:30 a.m. to 5 p.m. CT at 888-770-7140 with questions.

If you purchased one of the above-referenced models as a gift for someone else, please forward this email to the gift recipient to inform them about this voluntary recall. As a reminder, it is illegal to knowingly sell a recalled product. Consumers should not return the recalled heaters to the retailer but instead should visit [www.atomiheaterrecall.com](http://www.atomiheaterrecall.com) to register for the recall.

Our top priority is, and always has been, the safety of you, our customers. The best way for us to uphold this commitment to your safety is through a voluntary recall.

If your product's model number is included in this recall, please visit [www.atomiheaterrecall.com](http://www.atomiheaterrecall.com). We apologize for any inconvenience and thank you for being a loyal Atomi customer.

Post Until: 1/30/2025